

# Wardgroup®

— ESTABLISHED 1872 —

Page: 1 of 1  
Issue: 6  
Date: 01/21

## Quality Policy Statement

The Wardgroup Quality Policy Statement covers all the building support services carried out by the group viz:

- Wardgroup Glass
- Wardgroup Plumbing & Heating
- Wardgroup Painting & Decorating
- Wardgroup Decorating Centre
- Furness Glass

Our aim is to provide the highest quality service and performance delivered in a safe and professionally managed environment. This will be achieved through working in harmony with our client and demonstrating high ethical standards in all our business activities.

Open communication and teamwork shall be the foundation of our success, committing to continuous development of our employees. We shall foster a team ethic and encourage individuals within the company to realise their potential.

Our goal is total client satisfaction at competitive prices accomplished in a safe, injury free, workplace through teamwork, responsiveness, integrity, courtesy and respect to secure the financial prosperity of our employees and owners.

We will not promise what we cannot deliver but we will deliver what we promise.

This is a live document and will be reviewed at least annually by the board of directors.

This statement has the complete backing of the board of directors.

Suitable and sufficient resources will be allocated to ensure targets set are achieved.

Signed: .....



**I. K. Noble, Managing Director**

Date: **3.1.2021** .....